

DEVON DANGLADE

PROFESSIONAL SUMMARY

UX focused content moderation professional with experience in reviewing high-visibility content and supporting AI training workflows. Proficient in interpreting user behavior to improve content quality and system accuracy.

SKILLS

- User-centered content evaluation
- Attention to detail
- Policy interpretation and enforcement
- Proficient in standardized UX tools, e.g., Figma, Adobe XD
- Machine learning data annotation
- Bias and misclassification analysis
- Documentation and reporting

WORK HISTORY

HIGH-VISIBILITY CONTENT MODERATOR 11/2022 to Current
Apex Systems, Raleigh, NC

- Performed secondary review of high-impact content to ensure accuracy in moderation outcomes.
- Validated and corrected content labels used in machine learning training pipelines.
- Reduced inconsistencies in content classification by identifying tagging errors and policy gaps.
- Supported AI-assisted moderation systems by providing high-quality human feedback.
- Evaluated ambiguous content cases requiring advanced policy interpretation.
- Skilled at working independently and as a team.
- Reviewed hundreds of high-priority content items per shift

CONTENT MODERATOR 08/2021 to 11/2022
Apex Systems, Raleigh, NC

MAC TECHNICAL SUPPORT ADVISOR & TIER 2 SPECIALIST 05/2018 to 08/2021
Transcom, Raleigh, NC

EDUCATION

Wake Technical Community College, Raleigh
Associate of Applied Science, UX & Web Design, 08/2026

CERTIFICATIONS

AI Fundamentals with IBM SkillsBuild | Cisco | January 2026
Google UX Design Professional Certificate | Google/Coursera | March 2026